



If you implemented ISO 17025, we have the following courses available:



www.progress-excellence.co.za  
info@progress-excellence.co.za

Level	Definition
Basic	Staff needs no/minimal experience in the field to attend this workshop/session.
Intermediate	Staff needs to have worked in the manufacturing/food industry already to attend one of these workshops.
Advanced	Staff should have attended a previous course on the subject and/or the workshop is very technical and experience in the field is required.

**People responsible for implementing or administrating the Standard require training**

Understanding & Implementing of Laboratory Management Systems: ISO 17025:2017 (excluding statistical method validation)  
Method Validation & Measurement Uncertainty for Microbiology & Analytical Testing Laboratories

**Internal auditors must be able to perform audits**

Internal Auditing of Laboratory Management Systems: ISO 17025:2017 (Based on ISO 19011:2018)

**Laboratory staff must understand their role in maintaining the system**

Understanding Laboratory Management System Requirements: ISO 17025:2017

**Staff involved in problem-solving require training**

Root Cause Analysis Masterclass  
Root Cause Analysis Masterclass (E-learning)